

Joy

Cleaning & Maintenance



orangebox

Joy Guidelines

Care of Mesh

Vacuum regularly and occasionally wipe clean with a damp cloth. For more stubborn stains refer to the synthetic fabrics section above.

Care of Leather & Fabric Upholstery

Please refer to manufacturing cleaning guidelines.

Care of Plastic

Wipe with a damp cloth periodically. Dust can gather in some hard to reach areas, particularly between the seat and back of task chairs. Stubborn stains (pen etc.) may require a mild household cleaning agent to remove - particularly on light coloured plastic components. Do not use any abrasive cleaning products on plastic parts as these may damage the surface.

Care of Aluminium and Steel

These will be chrome plated, bright polished or powder coated depending on the components and finishes of your chair. These parts can be cleaned with a damp cloth and in the case of polished or chrome parts, buffed dry with a soft non-abrasive cloth to prevent streak marks. For chrome plated finishes, stubborn stains can be removed using a metal cleaner. Do not use abrasive cleaning agents in case of damage.

Care of Nylon Parts

Wipe with a damp cloth periodically.

Minimise the risk of damage:

- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.

Warranty

Warranty and guarantee periods commence from delivery to site and are subject to fair wear and tear. Retention of the warranty label attached to the product will support claim authenticity when quoting the relevant N number.

Task chairs, visitor chairs, tables and occasional tables have a 5 year warranty (based on 8 hours use per day). This is reduced to 18 months warranty for 24 hour use or 24 months warranty for 12 hours use environments. Soft seating products have a 5 year structural warranty & a 1 year warranty on upholstery from our standard offer.

Network Landscapes products have a 2 year structural warranty and a 1 year warranty on upholstery. Pods have a 2 year warranty. Service parts are guaranteed for a period of 12 months.

Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

Please contact your Orangebox representative with any queries.